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Professional Information Technology Experience

School District of Escambia County Pensacola, FL *August 2001 - Present*
84th largest school system in U.S. 64 geographic sites. 5,000 staff. 45,000 students. Central Information Technology Department responsible for all school technology. Positions held in District are cumulative with successive positions including duties of previous roles.

Technical Highlights

Server Operating Systems: SUSE Linux Enterprise / OES, Windows 2000 - 2008, Netware, Mac OS X Server.

Directory Services: Novell Identity Manager, eDirectory, ActiveDirectory, OpenDirectory, Kerberos SSO.

Internal Tools Development Environments: C, C#, Objective C, Perl, PHP, ASP, VB.NET, AppleScript, Java.

Enterprise Application Supported: GroupWise, Zenworks, MS SQL Server 2000-2005, FoxPro, Z/OS, iFolder, Novell Teaming, ATS, DocStar.

Education-Specific Applications Supported: Moodle, Safari Montage, Kanaka, Quicktime Streaming Server, Integrated Learning Systems (Pearson Successmaker, Riverdeep Destination Math and Reading, New Century Software, Read 180, and Plato Learning), Renaissance Products, Fastlane cafeteria POS, Sagebrush and Follett media center systems, phone-interface, bookkeeping systems.

Staff Development and Documentation: Weekly after-hours technical training sessions. Macintosh manual.

Network Analyst (*August 2008 - Present*): Chief technical role in organization. Lead for the following IT domains: Directory services, servers (planning, deployment, administration), internal tools development, complex integration of Microsoft, Novell, Apple, and IBM (Z/OS) infrastructures. Advise management on technical issues, plan technical roadmaps, and manage teams relating to lead domains.

IT Specialist I (*February 2007 - July 2008*): Attached to Network Services division to assist with central District services (core servers, firewall and proxy, e-mail filter, etc.) and increase role in directory services administration. Primary support for web services division. Increased mandate to develop automation scripts and internal applications.

IT Specialist II (*October 2005 - January 2007*): Leader of Administrative Center Support Team. Took over primary support for McDaniel School Board Building and secondary support for J.E. Hall Educational Support Center. Planned and executed campaign to rebuild and standardize workstation and server services for all administrative departments.

IT Technician III (*July 2002 - October 2005*): On-site and second-tier support for 13 sites. Responsible for all technology at sites: Windows and OS X workstations, routers and switches, servers, user-facing applications. Designed and implemented technology plant for new Molino Park Elementary School. Spearheaded OS X / eDirectory integration project.

TLCF Grant Administrator (*August 2001 - July 2002*): Implemented all aspects of \$500,000 Federal grant to provide an innovative technology-based curriculum at four underperforming schools. Trained teachers, designed curriculum, deployed mobile technology labs, provided technical support, taught students, and wrote all required reports.

Computer Education and Design (CED) Gulf Breeze FL *May 1998 - July 2001*

CED provided training, contracting, and software development. Microsoft and Lotus Partner.

Technical Recruiter (*June 2000 - July 2001*): New business development, government and manufacturing clients.

Operations Support (*Summers and Winters 1998 - January 2000*): Y2k plan for clients, document migration plan for Morton corporation, Macintosh and Windows NT support.

Amherst College

Amherst MA

1996 - 2000

Computer Center Supervisor: Support for Macintosh and Windows desktops. End user support for Unix and OpenVMS systems.

Student Network Specialist: Phone and field support for workstation network connectivity.

Web Designer: Designed sites for Office of Financial Aid and Robert Frost Library.

Barnes West Productions

Pensacola, FL

1995 - 1997

Video Production Apprentice: Linear and digital editing. Crew for broadcast productions (Strange Universe, The History Channel), industrial films, music videos, and sports events.

Education and Certification

University of West Florida, Pensacola FL: M.S. Computer Science, *May 2009*.

University of West Florida, Pensacola FL: M.Ed. Educational Leadership, *August 2003*.

Amherst College, Amherst MA: B.A. English and History with Distinction, *May 2000*.

Certifications: Novell NCA (SUSE Linux Enterprise Server / OES), CNE (Netware 6.x), Apple ACSA (OS X 10.3-10.4).

Community

Commencement Speaker: Student Commencement Address, Amherst College May 21, 2000.

Board Member: Pensacola Little Theater's Treehouse Theater branch. Also direct for same.

Member, Adult Education Committee: First United Methodist Church, Pensacola FL.

Curriculum vitae and portfolio available at www.odomatopoeia.org.

References available upon request.